



Epidemic Surge Model Use to Improve Patient, Staff, and System Safety and Resiliency

Tool Status & Primary Accomplishments 2024

AHRQ grant R01HS028458

James Benneyan (PI)

January 1, 2025

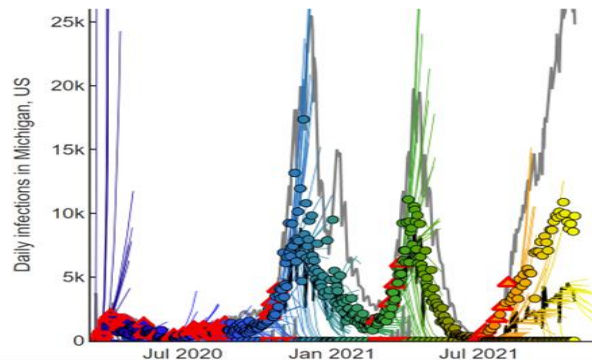
Grant – Big picture

Motivation	Epidemic (surge) and endemic (routine) hospital capacity, equipment demand, staff availability are common serious problems (even more so during Covid-19, currently, & expected future epidemics ($p \approx .47$, $t = 25$)). We were, and remain, unprepared. We should learn from the past and prepare for the future.
Deliverables	<ol style="list-style-type: none">1. Improved tools (technically, features, usability) [aim 1]2. Model use, perception, trust [aim 2]3. Impact/value of models [aim 3]4. Dissemination publications
Approach	<ol style="list-style-type: none">1. Modeling, simulation, curve-fit forecasting, surveillance, optimization2. Qualitative methods, surveys, interviews3. Data analysis, scenario simulation, safety science methods4. Paper writing

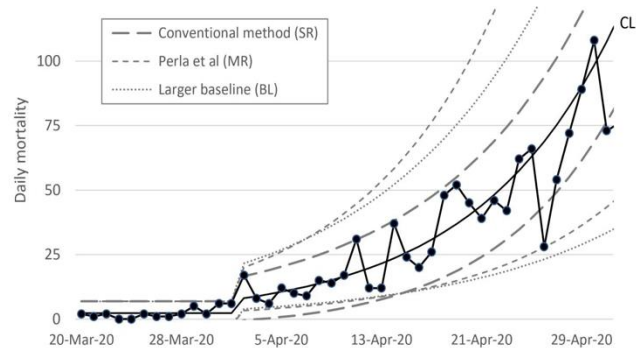
Illustration

Epidemic/Endemic Patterns

Daily infections (not well behaved "S" curve!)

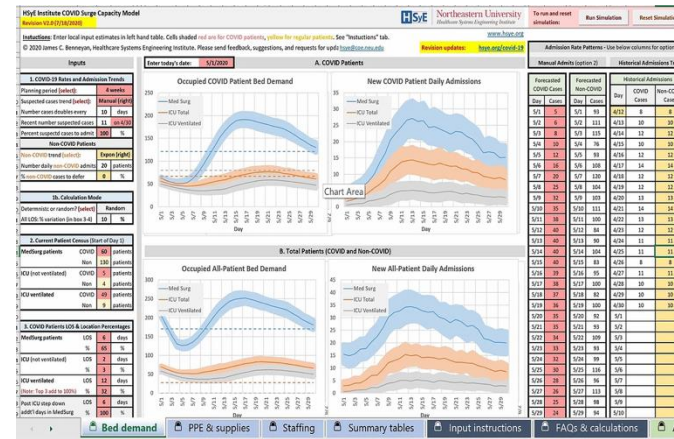


Phase changes



Hospital Capacity Models

(rolling basis ala weather app)

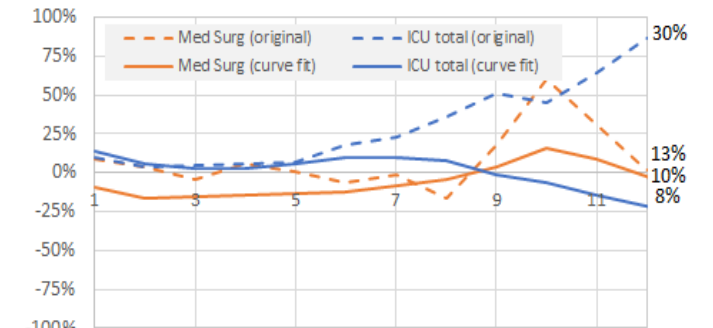


PPE and
equipment
sub-model

Staffing
sub-model

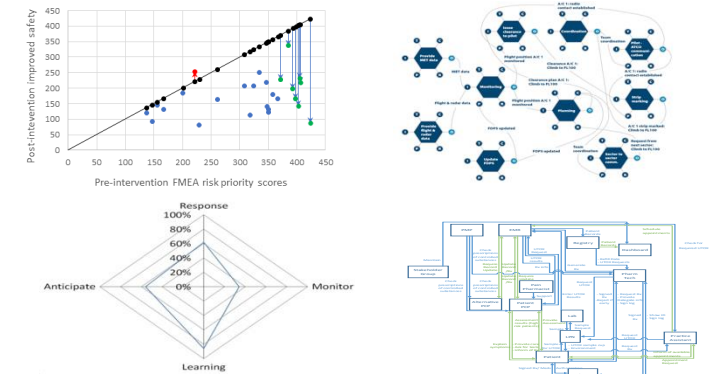
Model Use & Impact

Accuracy



Number Days Ahead

System Safety



Research Aims

(modeling aims)

1. Tool/Technical Improvements

- a. Usability and accessibility
 - Interface, UI, talk-throughs
 - Online versions
 - Easy updating and what if'ing
- b. Accuracy and Performance
 - Technical details
 - Computation speed
 - Self-adapting/optimizing
- c. Features (tbd)
 - Benchmark, accuracy analysis
 - Long-term staff projections
 - Generalizability (units, pats)
 - Surveillance, alerting

(model use)

2. Tool Use / Qualitative Aims

- a. Qualitative surveys and interviews
- b. Hospital user group
 - How used, perceived, trusted
 - Decision-making process (and types of decisions)
 - Past & future data for analysis and model refinement

(model impact - so what?)

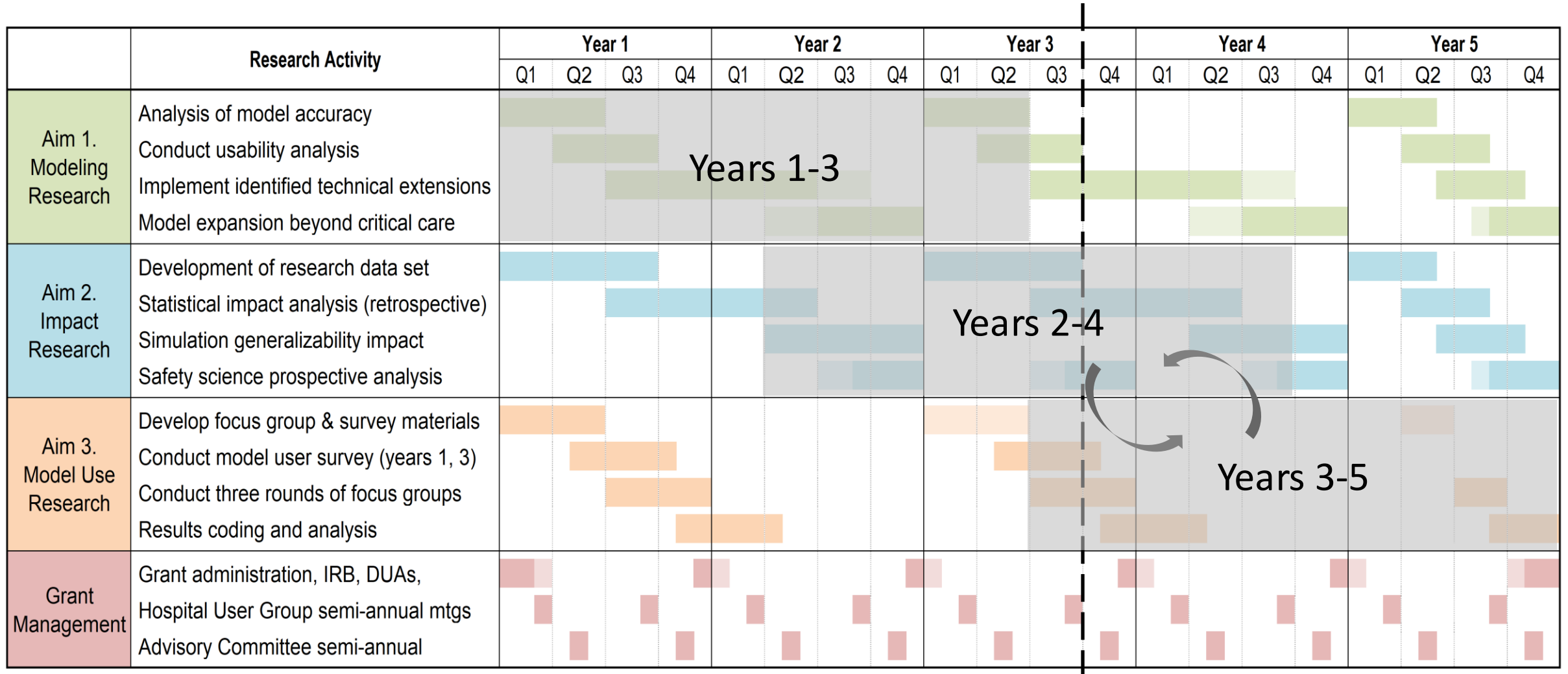
3. Impact / Safety Aims

- a. Data analysis
 - Safe operating days (staffed beds, safe PPE levels, etc)
- b. Qualitative
 - Perceptions, walk throughs
- c. Engineering methods
 - FMEA, RAG studies
 - Simulation scenario analysis

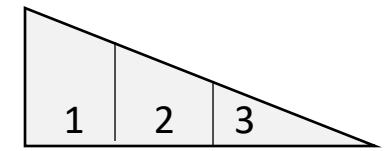
Secondary Research Aims

- Statistical surveillance methods
- Epidemic modeling (multiple pops, game theory, 4-10 hybrid, infection ABM chains)
- Staffing modeling and impacts

Grant timeline



Major accomplishments – Fall 2024



Aim 1 - Tool/Methods Technical

- Overhauled Excel version of tool
- Fully implemented online version of tool
- Thoroughly debugged and cross-validated both tools
- Expanded features: New case adaptive curve fitting, start-up logic, epidemic simulator, accuracy analysis and optimization

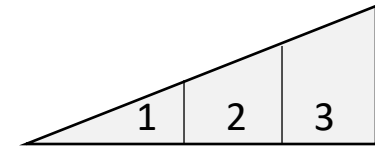
Aim 2 - Tool Use and Usability

- First round of usability studies (both tools)
- Addressed identified needs
- Finalized qualitative materials - user survey and interviews (year 2)
- Numerous UI improvements

Aim 3 - Tool Impact

- Developed simulation test bed and planned general impact studies
- Began preparing system science impact analysis plans and materials

Winter 2025 plans – Next steps



Aim 1 – Tool Technical

- Online tool – Benchmarking, optimization, auto-updating, auto accuracy, simulation, defaults
- Excel tool – Optimization, accuracy functions
- Expand EpiSim - Recurrent waves, system operational status, adaptive rules
- Analysis – Thorough impact, accuracy, and optimization analysis across multiple real and simulated conditions

Aim 2 – Tool Use and Usability

- Any/all outstanding 2024 action items
- Second round of usability analysis and address all identified needs (both tools)
- Complete survey and interviews of users/hospitals (use, impact, impressions)
- Smart-phone friendly and functional version of tool (or app)

Aim 3 – Tool Impact

- Hospital user group
- Empirical – (a) Prospective use, accuracy, and impact. (b) Retrospectively apply rule base to 2020-onwards data
- Simulation – System safety and adaptive rule base under varied conditions
- System science – Failure and resiliency analysis (FMEA, RAG)

Tools website

Landing Page

Epidemic Tools



Overview



Hospital Capacity



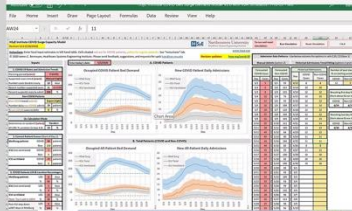
Monitoring



Epidemic Forecasting

Overview of All Tools

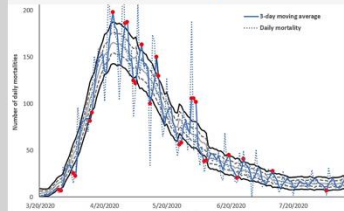
Hospital Capacity Tools



- Estimates 1-to-30 day ahead bed, staff, and equipment demand
- Two versions:
 - Deterministic model (no macros)
 - Advanced model (macro-enabled)

[View More](#)

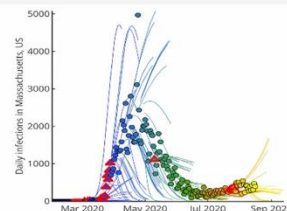
Statistical Monitoring



- Simple through advanced methods (SPC, Scan, growth, change points)
- Detect increases, decreases, inflection points, patterns

[View More](#)

Epidemic Models Predictions



- Agent-based, differential equation, and statistical forecasting models
- Country, state, and regional one-month ahead trends
- Statistical signals of pattern changes

[View More](#)

Capacity Tools Page

Hospital Surge Capacity Tools

[Sign up for updates](#)

General Surge Capacity Tool

Version 1.10

- Predict 1-to-30 days ahead bed (MedSurg, ICU), staff, and equipment (PPE, ventilator) demand
- Deterministic and simulation options
- Excel based - No macros

Last updated: Feb 10, 2024

[Download Tool 1.10](#)



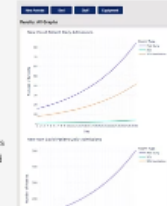
Online Hospital Surge Capacity Tool

Version 1.1

- Expanded capability and usability
- Accuracy analysis, input benchmarking of similar hospitals, and input optimization
- Generalized epidemic simulation program
- Ability to save and edit results online, create user profile, and set defaults

Last updated: Feb 10, 2024

[Use Online Tool 1.1](#)



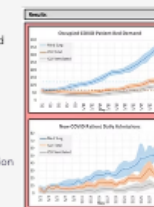
Advanced Surge Capacity Tool

Version 2.4

- Macro Enabled Model
- Expanded functionality and features
- Admission curve fitting
- Full random simulation capability
- Probability interval ranges on all results
- Input parameter optimization

Last updated: Feb 13, 2024

[Download Tool 2.4](#)



Tutorial Videos



[Excel tool tutorial video](#)



[Online tool tutorial video](#)



[Accuracy tool tutorial video](#)

More Information

[Tool summary white paper](#)

[Research grant ppt report \(AHRQ\)](#)

[Media coverage](#)

[Receive updates & provide feedback](#)

Excel tool

[Click for video demo \(5 min\)](#)

A **B** **C** **D** **E** **F**

HsyE **Northeastern University**
Healthcare Systems Engineering Institute

COVID Surge Capacity Model

version: 1.10 - Deterministic
revision date: Jan 29, 2024
hsye.org

About Tool

Estimates 1-30 day ahead bed demand for MedSurg, ICU, and ventilated patients given inputs about new suspected cases, lengths-of-stay, patient types, and current census.
For a more advanced tool (uses macros) that includes alternate new case assumptions, random simulation, and probability intervals please visit www.hsye.org/covid-19.

Model Inputs

Model Set Up

Future Admissions

Historical Admissions

Optimization

Model Results

Bed Demand Graphs

Summary Tables

Improvements made

- Overall layout and navigation
- Start-up logic and accuracy
- Admissions curve fitting
- Accuracy (basic) optimization
- General debugging

Online tool

[Click for video demo \(5 min\)](#)



CapSurge Tool

Overview

CapSurge is a free tool for predicting daily bed demand, staffing and equipment consumption under routine or uncertain epidemic surge conditions. The tool predicts 1-to-30 days ahead on a rolling basis bed demand by unit, staffing, and equipment consumption - much like a rolling weather forecast - so that hospital decision-makers can pre-emptively make operational decisions, resiliently manage uncertainty, and maximize safe operating care conditions. The tool also can self-calibrate itself to maximize accuracy under potentially constantly changing conditions.

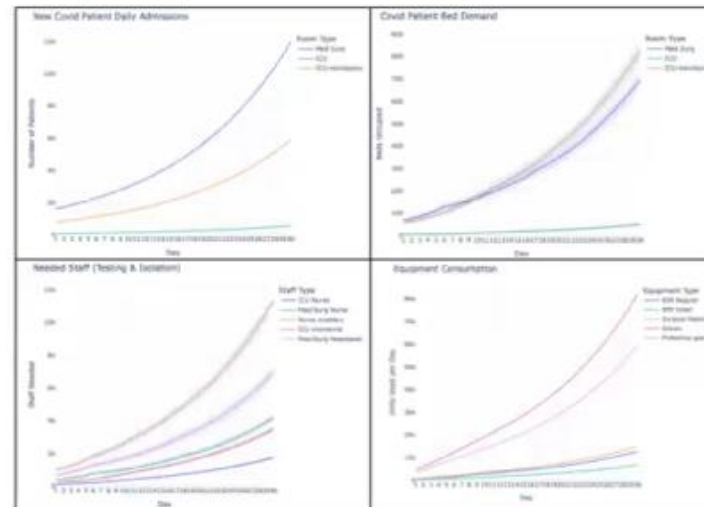
Acknowledgements

CapSurge was developed by the Healthcare Systems Engineering Institute (HSyE) and supported in part by the Agency for Healthcare Research and Quality (AHRQ) grant # R01HS028458.

Run Model

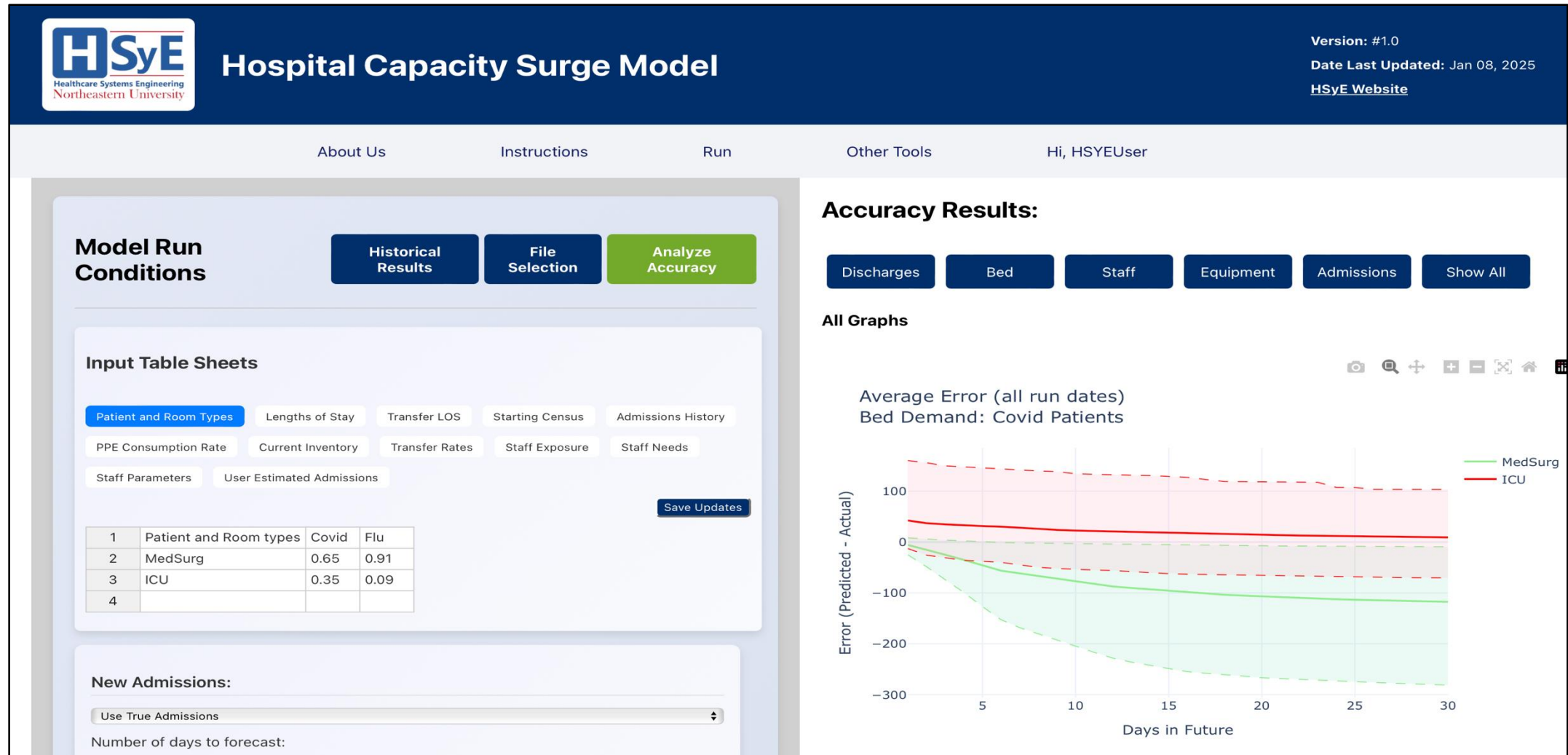
More Information

Sample Output



Tool accuracy

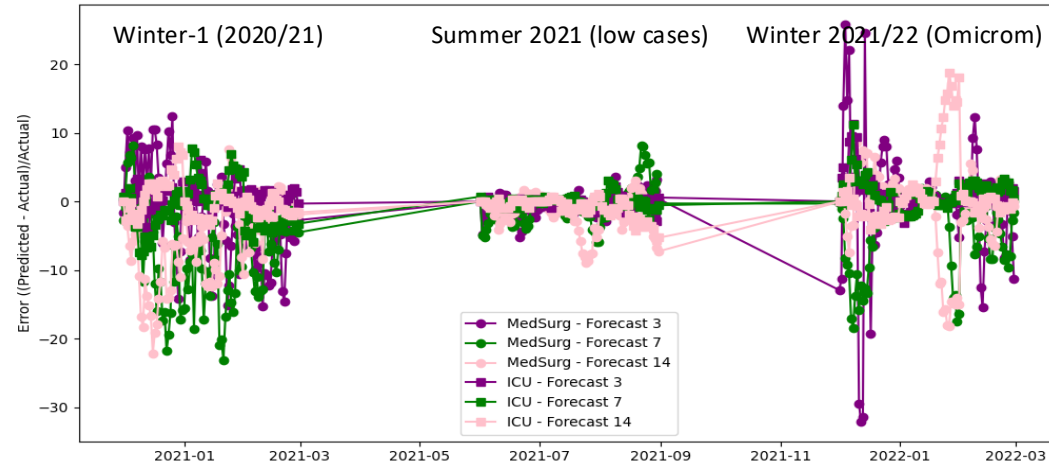
[Click for video demo \(5 min\)](#)



Accuracy results examples

Hospital 1 (large AMC)

Bed demand



Staff availability

Winter-1 (2020/21) Summer 2021 (low cases) Winter 2021/22 (Omicrom)

forthcoming

Hospital 2 (small rural hospital)

Winter-1 (2020/21) Summer 2021 (low cases) Winter 2021/22 (Omicrom)

forthcoming

Winter-1 (2020/21) Summer 2021 (low cases) Winter 2021/22 (Omicrom)

forthcoming

Input benchmarks

Filters

Hospital Type

All

Date Range

2020/01/01 – 2023/12/31

Input Type

User Input

Patient Type

All

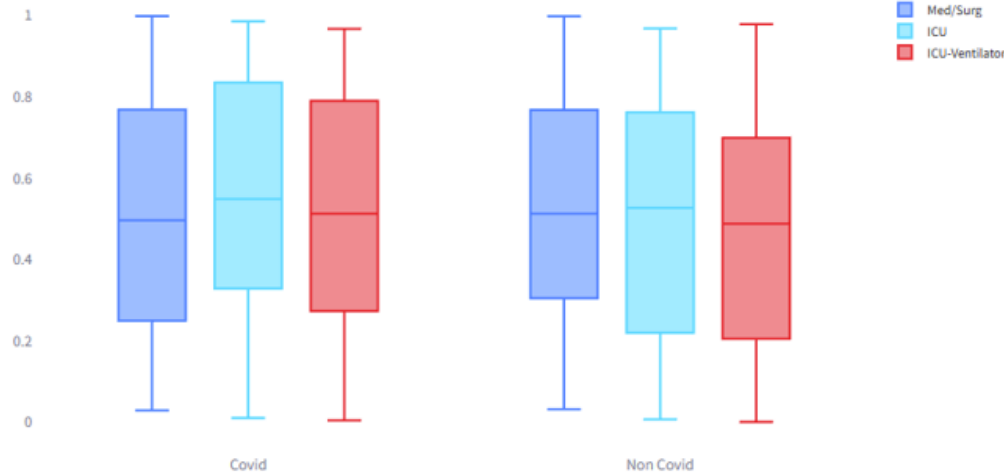
Benchmarking Dashboard

Beds

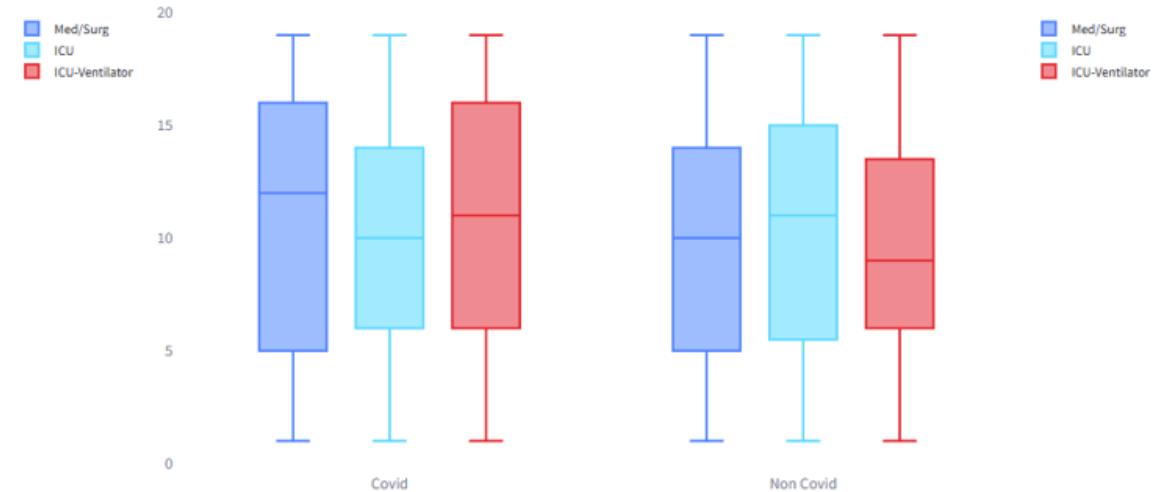
Staff

Equipment

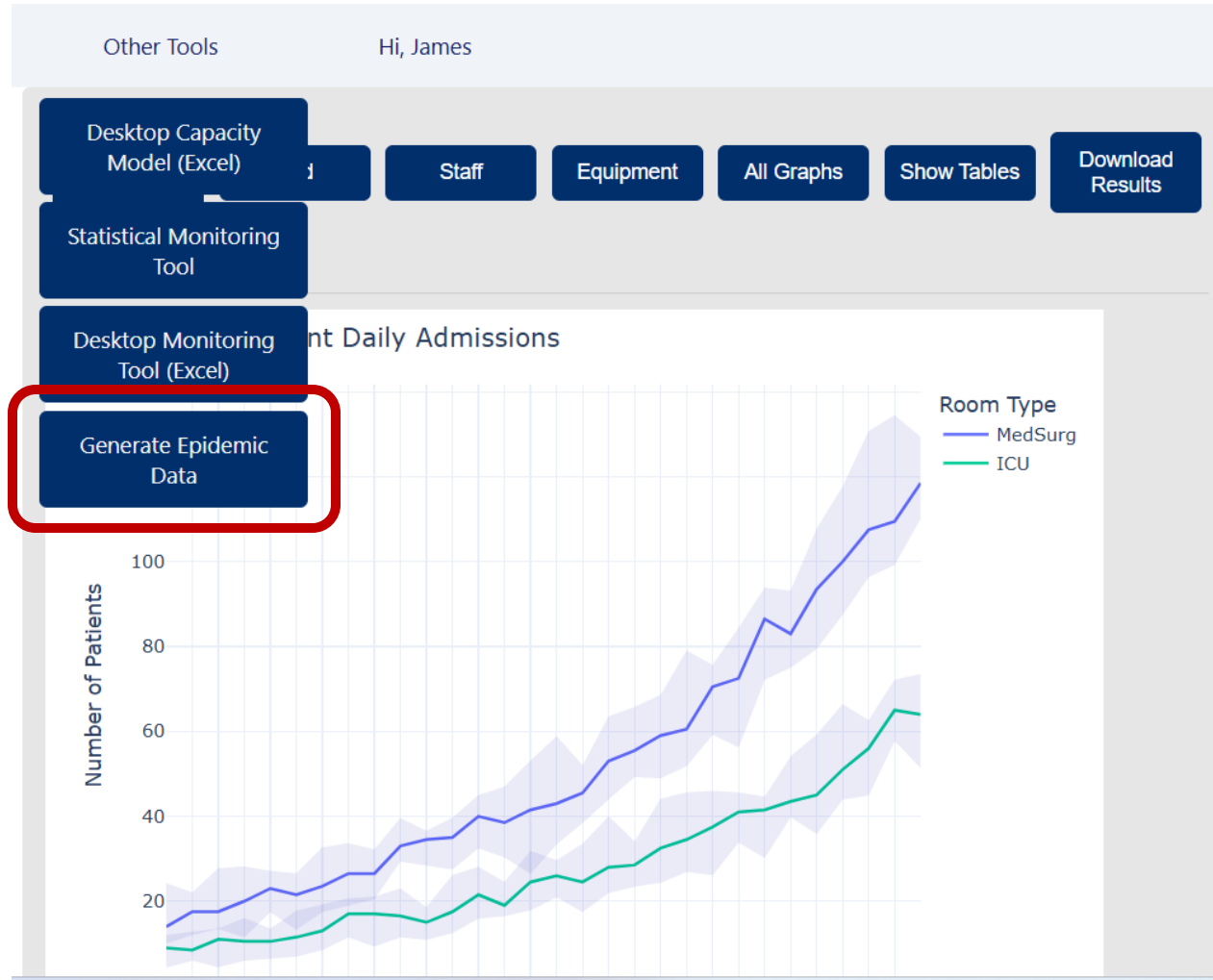
Admission Percentages



Length of Stay



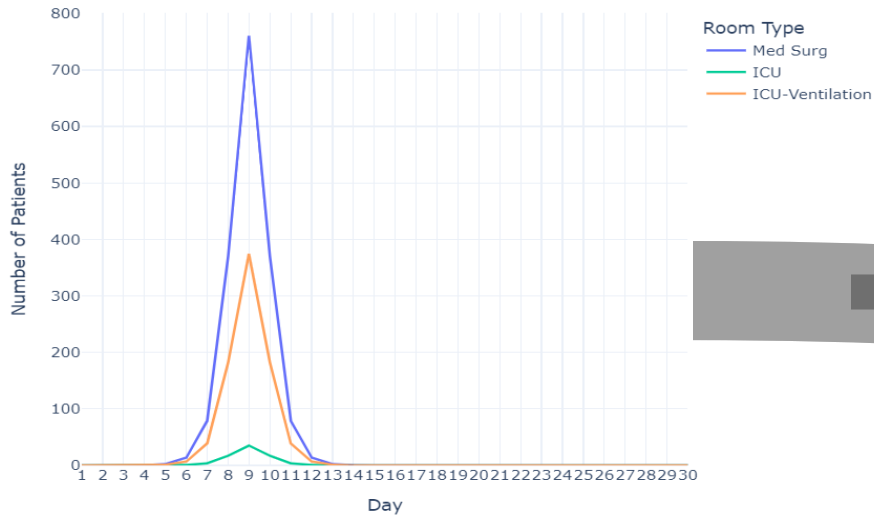
Epidemic simulator and data scenarios



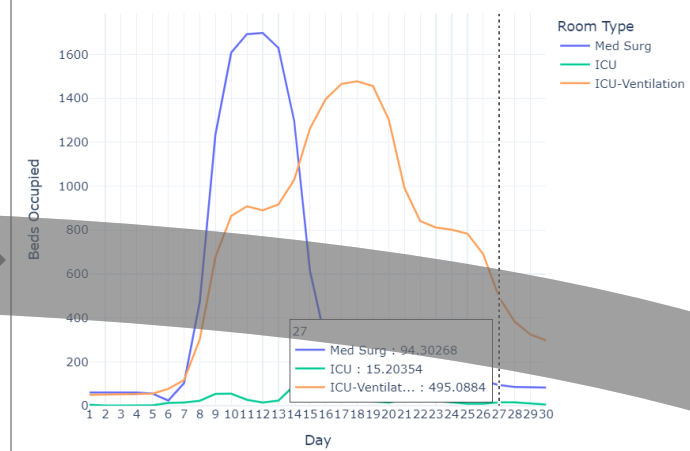
- Generic simulation program to generate any varied epidemic behaviors, waves, and severities of admissions, bed demand, equipment, and staff shortages
- Simulates tool use and impact under varied accuracy and decision-making behaviors
- Curated 11 hospital research data set for scenario analysis (obtaining more)
- Evaluates impact of types of pre-emptive actions on operational status and care quality (see next slide)

Results example - EpiSim

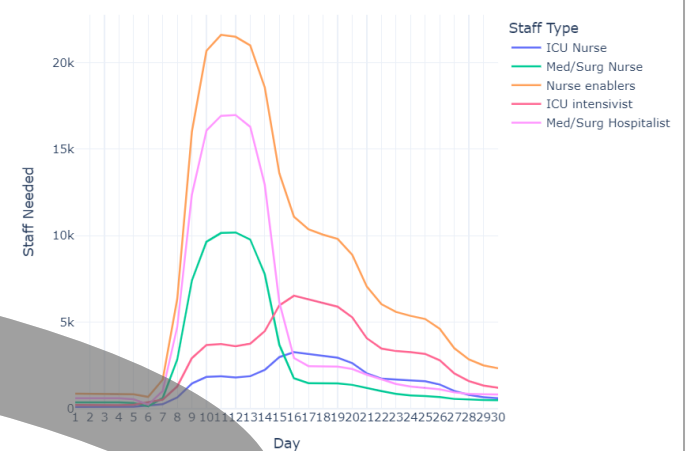
New Covid Patient Daily Admissions



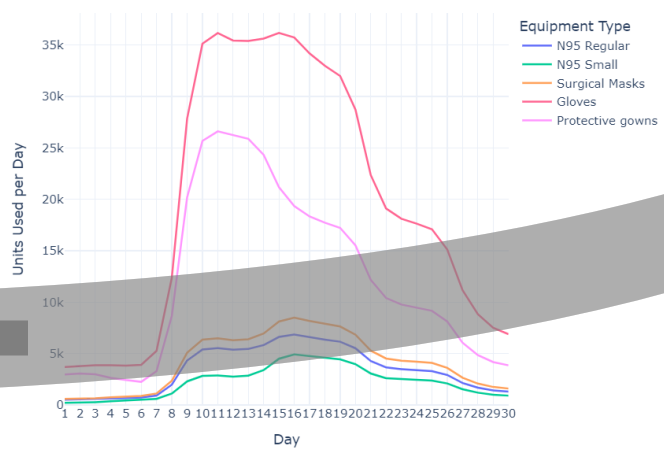
Covid Patient Bed Demand



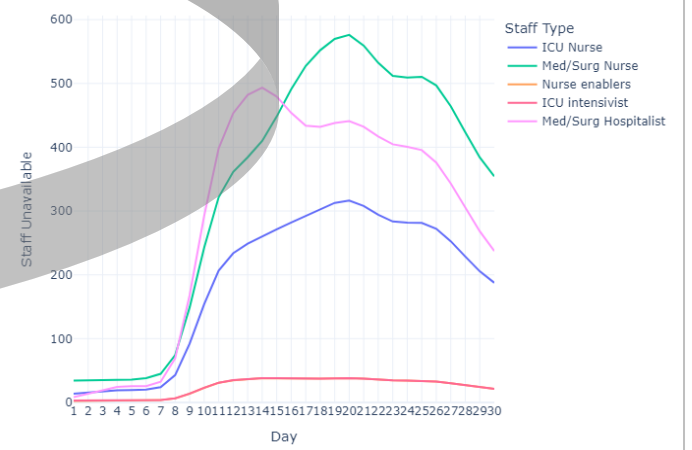
Needed Staff



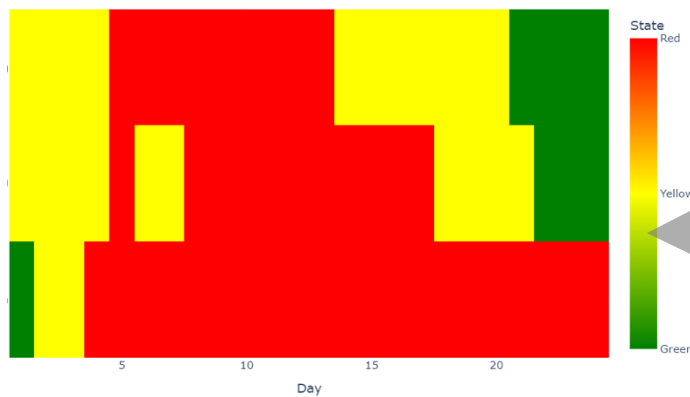
Equipment Consumption Rate



Unavailable Staff (Testing & Isolation)



Health system operational status



AccuracyInputTemplate

Home Insert Draw Page Layout Formulas Data Review View Automate Developer

Aptos Narrow (Bod... 12 A^x A^y

B I U [Table Icon] [Color Picker] [Text Color]

General Conditional Formatting Format as Table Cell Styles

\$ % [Decrease Indent] [Increase Indent]

Insert Delete Format

B1 [Formulas Bar]

	A	B	C	D	E	F	G
	Northeastern University Healthcare Systems Engineering Institute version: 1.0 revision date: 12/09/2024 hsye.org						
	Accuracy Input Template						
	This file is intended for use with the Hospital Capacity Tool, developed by the HSYE Institute, which predicts daily bed demand, admission curve fitting functionality, and features accuracy analysis and optimization capabilities						
	Populate the input data table for the accuracy analysis tool within the Hospital Capacity Surge Tool						
	1) To add historical data, fill in the date, daily admissions, and discharges per day in each row 2) To add additional data for accuracy analysis a) Start a new column by selecting the category of data from the dropdown (Unit/Bed, Staff Type, PPE/Equip) b) Add a sub-header (ex. MedSurg, Nurse, N95 Mask Regular) c) Fill in the data below for each additional column						
	Data Input		Column (ex)	Instructions			
	Date		B	Enter the date of admission in the Admissions column in MM/DD/YYYY format			
	Admissions		C	Record the corresponding number of total hospital admissions per day			
	Discharges		D	Record the number of discharges for each date in the Discharges column			
	Bed Demand (Unit / Bed)		E & F	Select "Unit/Bed" as the category for analysis, label sub-categories (ex. MedSurg & ICU)			
	Staff Demand (Staff Type)		G & H	Select "Staff Type" as the category for analysis, label sub-categories (ex. Doctor & Nurse)			
	Equipment Consumption (PPE/Equip)		I & J	Select "PPE/Equip" as the category for analysis, label sub-categories (ex. N95 Mask Regular & N95 Mask Small)			

Instructions Example Table Data Input Table +

Ready Accessibility: Good to go

17

Input file C (for EpiSim)

Choose Mode:	Deterministic		Number of Replications	1		p_admitted	1
Choose Pattern:	Logistic						
Pattern Type	Parameter	Patient Types					
		Covid	Non Covid				
Doubling Days	Intercept	23	98				
	Days to Double	8	8				
Exponential	Intercept	3.684992212	4.547718536				
	Rate	-0.03994116	0.00638474				
Logistic	L	1.28E+03	4.59E+03				
	k	0.115124695	8.93E-02				
	x0	2.62E-19	8.17E+00				
Polynomial	Coefficients	-1.2043956, 38.97142857 0.60879121, 94.82857143					

>	...	Staffing Needs	Staffing Status	User Estimated Admissions	Research Conditions	+	:	◀
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Thresholds	Bed Demands					
	Med Surg	ICU	ICU-Ventilation			
(Green) Under:	30	30	20			
(Yellow) Between Green and:	70	80	50			
(Red) Above:	70	80	50			

Thresholds	Remaining Staff				
	ICU Nurse	Med/Surg Nurse	Nurse enablers	ICU intensivist	Med/Surg Hospitalist
(Green) Above:	90	180	148	89	106
(Yellow) Between Green and:	85	170	146	87	104
(Red) Under:	85	170	146	87	104

Logic improvements / debugging

- Exhaustively cross-checked Excel and online tool under range of conditions
- Deterministic vs simulation results cross-validation
- Admission fitting, hospital measures (beds, staff, equipment)
- Extreme “edge” cases
- Usability standard task, error finding
- Corrected multiple errors (rounding, start-up logic, curve fitting offsets, logistic growth logic, LOS > forecast period, others)
-
-

Usability improvements

		How difficult or easy was completing the task?	How long did it take to complete exercise?	To what extent were you able to understand the results?	How mentally demanding was the task?	How hurried or rushed was the pace?	How hard did you work to accomplish task?	How successful were you in accomplishing what you were asked to do?	How frustrated, irritated, or stressed were you to complete ask?
Tool		(1:Difficult 10: Easy)	Minutes	(1:Not 10: Completely)	(1:Not 10: Extremely)	(1:Not 10: Extremely)	(1:Not 10: Extremely)	(1: Perfect 10: Failure)	(1:Not 10: Extremely)
Excel Tool (n = 7)	Min	4	20	4	2	2	2	2	1
	Max	8.5	65	8.5	9	6	8	6	8
	Mean	6	46.4	6.6	6.3	4.6	4.9	3.4	4.1
Online Tool (n = 4)	Min	5.5	20	4	2	1	2	1	1
	Max	8.5	30	10	3	6	3	8	3
	Mean	7.5	25	7.4	2.5	3	2.5	4.3	2.3
Improved	% Better	25%	46%	12%	62%	35%	49%	(26%)	44%
	p	.0294	.0020	.2000	.0016	.1000	.0040	.7300	.0430

Usability examples

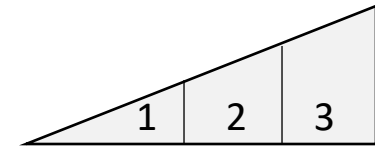
Excel Tool

Challenges Identified		Improvements Identified and Made
1	Layout and Navigation: <i>Overwhelming interface, especially for first-time users.</i>	<ul style="list-style-type: none">Restructured interface to group results for better organizationMade color coding consistentStandardized terminology
2	Language and Instructions: <i>Need for concise explanations</i>	<ul style="list-style-type: none">Changed text in pop-ups to improve understanding and simplicity
3	Interpretation of Results: <i>Difficulty in reading model outputs</i>	<ul style="list-style-type: none">Simplified graphs with cleaner layoutsReduced clutter and improved color contrast
4	Visual Clarity: <i>Charts and Titles</i>	<ul style="list-style-type: none">Aligned titles with consistent terminology, using larger textsStandardized chart dimensions
5	Run problems: <i>Difficulty due to adjusting certain settings manually</i>	<ul style="list-style-type: none">Implemented feature that auto-checks necessary settingsSheet lock restrictions for users

Online Tool

Challenges Identified		Improvements Identified and Made
1	Graph outputs: <i>Difficult to read and interpret</i>	<ul style="list-style-type: none">Fewer significant digits for readabilityEnhanced output table format
2	Usability and navigation: <i>Clunky UI with design flaws</i>	<ul style="list-style-type: none">Enhanced UI for better usability and clarityImproved the scaling of objects to adapt across different screen sizes
3	Bugs and Crashes: <i>Tool crashes when switching between curve fit types</i>	<ul style="list-style-type: none">Fixed bug that caused a crash when switching curve fitting typesCorrected issues with input table edits
4	Model Simulation: <i>Inconsistencies with higher replications.</i>	<ul style="list-style-type: none">Fixed issues causing some simulation results to not display correctlyRefined graph updates and backend processes
5	File Management and Upload Process	<ul style="list-style-type: none">Added functionality to delete or archive unused filesImproved Excel input file so intuitive for users

Winter 2025 plans – Next steps



Aim 1 – Tool Technical

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- Simulation – System safety and adaptive rule base under varied conditions
- System science – Failure and resiliency analysis (FMEA, RAG)

More information

For more information:

James Benneyan, PhD (principal investigator)
j.benneyan@northeastern.edu

Participation opportunities:

1. Tool use survey: [Take survey here](#)
2. Provide general feedback (functionality, usability, etc) – email or zoom
3. Tool beta-testers (hospital user group)
4. Accuracy analysis (past or prospective data)